Documents

Model withdrawal form

Version 1.0 · Updated: 2026-11-21

Annex 1 to the Terms. This form is for a consumer, and for a sole trader treated as a consumer, who wants to withdraw from a contract within 14 days. Using it is not compulsory - any unequivocal statement sent in any form is enough.

How to withdraw

Send the completed form to contact@trackomo.com or by post to: IT Dominik Pakuński, ul. Zielona 4, 96-500 Sochaczew, Poland. What counts is the date you send it, not the date it arrives.

The deadline is 14 days: for a device it runs from the day you received it, and for an agreement for services from the day it was concluded.

After withdrawing from the purchase of a device, send it back within 14 days. You bear the cost of returning it. The refund, including the cost of the cheapest delivery we offer, is paid within 14 days of receiving your statement; we may withhold it until the device is back with us or you show proof that you have sent it.

Statement

To: IT Dominik Pakuński, ul. Zielona 4, 96-500 Sochaczew, Poland, contact@trackomo.com

I/We hereby give notice that I/we withdraw from my/our contract of sale of the following goods / for the provision of the following service:

.....

- Date of conclusion of the contract / of receipt: .....
- Name of the consumer: .....
- Address of the consumer: .....
- Order number or device IMEI: .....
- Account number for the refund, if different from the one used for payment: .....
- Signature - only if this form is sent on paper: .....
- Date: .....

> If you asked for the service to start before the 14 days were up and used it until the day of withdrawal, you pay for that time in proportion. The right of withdrawal does not apply once the service has been fully performed, provided you expressly asked for that and were told you would lose the right.